

## PRIVACY NOTICE

### ACCORDING TO THE EU GENERAL DATA PROTECTION REGULATION (GDPR) IN CONJUNCTION WITH THE GERMAN FEDERAL DATA PROTECTION ACT (BDSG)

Information according to Art. 13, 14 GDPR, §§ 32, 33 BDSG

as at August 2024

To whom it may concern!

**Akustikzentrum GmbH** based at Industriestraße 7, 85051 Lenting, Germany, takes the observation of the privacy of your data in accordance with relevant data protection regulations quite seriously.

This notice aims to give you information and an overview about how Akustikzentrum GmbH collects, processes and uses your personal data and your rights under the data protection regulations.

The processing and use of your personal data in detail depends significantly on the relationship with you, i.e. in which manner, function and/or task you approach us or our relationship is set up (e.g. requirements in the course of a (pre-) contractual relationship and agreed business terms and performance/execution of projects and agreements, respectively).

#### **1. Name and Contact Details of the Data Controller**

The responsible person for the data processing and your contact for any inquiries is:

<p><b>Akustikzentrum GmbH</b>, Industriestraße 7, 85101 Lenting, Germany, represented by the manager Michael Zehner, Phone: +49 (0) 8456 / 9135-0, Fax: + 49 (0) 8456 / 9135 -220, E-Mail: <a href="mailto:azl@akustikzentrum.de">azl@akustikzentrum.de</a></p>
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#### **2. Source and Data of Processing**

We collect and process your personal data **when you get in contact with us**, i.e., if you for example show interest for our products and services and put relevant requests (e.g. when using the contact form on our website, by sending us E-Mails or facsimiles or mailing letters to the address mentioned above or by submitting your personal data during a phone call).

Moreover, we collect and process your personal data which are provided to us **in the course of mailing correspondence** and **contained in documents** either during a pre-contractual phase and/or subsequently following the execution of orders and agreements/projects (e.g. application forms, order processing documents, executed agreements) and which are necessary for the proper performance and execution of said agreements and projects.

In addition, we collect and process personal data for the purpose of entering into a business relationship (pre-contractual phase), the execution of an agreement and necessary for the performance of the project, that we permissibly obtain **from public sources** (e.g. press, Internet, Commercial Registers and Registers of Associations) or that were **permissibly provided to us by third parties**.

We also collect and process personal data that are necessary **in the course on an existing business relationship**, in order to perform and execute contractual or legal obligations as well as to maintain and enhance our customer and business relationship in your best interest.

Personal data includes in particular your complete name, your function/position, your business contact details (address, E-Mail, phone and facsimile number), IP-address (by using the contact form at our website) and other comparable data.

As appropriate, we also collect and process in addition your private contact details (e.g. address), your birthday and place of birth as well as your citizenship, health data, identification data (e.g. passport details), information on your professional qualification and other comparable categories of personal data (e.g. passport photo).

### **3. Purpose and Legal Basis for Data Processing**

We collect and process your personal data in accordance with the requirements of the GDPR and BDSG:

#### **A) For the performance of contractual obligations (Article 6 para. 1 point b) GDPR)**

The processing of data is primarily conducted in the course of your inquiries and requests, your contacting, applications and pre-contractual relationships. In addition, data processing takes place for the proper performance and execution of projects and agreements/contracts.

#### **B) For the purpose of legitimate interests (Article 6 para. 1 point f) GDPR)**

Besides the collection and processing of personal data for the actual performance of any agreements/contracts, to the extent necessary, we also collect and process personal data to protect our legitimate interests or those of third parties. Examples are but not limited to:

- Taking measures to ensure the security of the building and the systems of Akustikzentrum GmbH including intellectual property rights (e.g. admission controls),
- Taking measures for the supply, the monitoring and the protection of our IT-Infrastructure and Data security, System Logging of Network connections and Network access as well as measures in relation to the supply and usage of W-LAN connections (e.g. storage of device codes/Hardware addresses in connection with the usage of our Host W-LAN for a limited period),
- Using video surveillance to protect domiciliary rights of Akustikzentrum GmbH,
- Record Keeping and documentation of customer and supplier related conversations and correspondence (e.g. record keeping of agreed objectives and targets and their achievements),
- Asserting legal claims and mounting defences in legal disputes,
- Taking measures for the management and business control as well as measures to further enhance and develop our products and services,
- Validation and optimization of our processes for demand/market analysis for the purpose of recognizing customers' needs and direct customer contact,
- Sharing and transmission/disclosure of personal data within the entities of the AZL-Group (i.e. Akustikzentrum GmbH, AZL-Technology-Center GmbH, Prüfstandsservice Lenting GmbH) to ensure the performance of the best possible adequate client demand, to provide the highest quality of client service and for internal administration purposes/efficient operation of the AZL-Group.

### **C) With your consent (Article 6 para. 1 point a) GDPR)**

In case you have given us your consent to process your personal data, Akustikzentrum GmbH will solely act in accordance with the specific purpose(s) and the scope of the respective consent given. Any consent given, can be revoked at any time with effect for the future. This also applies for declarations of consent that may have been given to Akustikzentrum GmbH before entry of force of the GDPR, i.e. before May 25, 2018. The withdrawal of a consent given only applies for the future, i.e. does not affect the lawfulness of processing based upon consent before its withdrawal.

### **D) For compliance with legal obligations (Article 6 para. 1 point c) or the performance of tasks carried out in the public interest (Article 6 para. 1 point e) GDPR)**

In addition, Akustikzentrum GmbH is subject to a variety of legal obligations as a corporate entity, i.e. legal and statutory requirements (e.g. Tax Laws, Money Laundering Act). Therefore, the fulfillment and performance of tax related control and reporting obligations as well as prevention of money laundering may cause the collection and processing of personal data.

To the extent Akustikzentrum GmbH will process **special categories of personal data** according to Article 9 para. 1 GDPR, this will exclusively be limited to the proper performance and handling of processing orders and projects and serves the fulfillment of contracts with our clients and customers (e.g. collection and transmission of certificates of health for the proper performance and eligibility of any assembly work related to such contracts, in order to receive relevant access permissions to the business premises and areas where the work needs to be performed). Such collection and processing is permissible according to Article 9 para. 2 point a) GDPR, i.e. basically requires your voluntary consent and according to Article 9 para. 2 point h) GDPR in conjunction with § 22 para. 1 point b) BDSG.

## ***4. Recipients or Categories of Recipients of Personal Data***

Within the company of Akustikzentrum GmbH, access to your personal data will be granted to all those departments and persons that need access to your data in order to fulfill either contractual, legal, statutory and regulatory obligations or need the data to perform legitimate interests, such as customer administration, coordination of business trips, etc.

Service providers and agents utilised by us can also receive such data for these purposes to the extent they require and need these data for the proper performance of their respective obligations. Examples are: freight forwarders, transport and logistic companies, suppliers, sub-contractors, travel agencies, airlines, hotel companies, rental car agencies, advisory and consulting firms, collection agencies. All service providers and agents are contractually and/or statutory obliged to keep your personal data confidential.

With regards to the transmission of personal data to recipients outside of Akustikzentrum GmbH, it should first be noted that we are only allowed to disclose any personal data in line with and under consideration of the relevant requirements of the data protection requirements of the GDPR and the BDSG. Your personal data can only be disclosed and transferred if and to the extent permissible or required by law or you have given your consent.

In these circumstances, the following persons may be recipients of your personal data (depending on your categorization as (prospective) customer, supplier, sub-contractor or employee of a sub-contractor):

- Airlines (e.g. for booking flights),
- Hotel (e.g. for room reservations),
- Car Rentals (e.g. for car reservations in the course of project execution),
- Logistic Companies / Courier Services (e.g. for delivery of goods),
- Sub-Contractor of Akustikzentrum GmbH (e.g. for execution of agreed projects and orders),
- Consulates and Embassies (e.g. for visa application),
- Travel Agencies (e.g. for travel bookings),
- Suppliers and /or Service Providers of Akustikzentrum GmbH (e.g. for execution of agreed projects and orders)
- Public Institutions and Bodies (e.g. Financial Authorities, Prosecuting Authorities) in case of legal, statutory or other regulatory obligations,
- Other banks and financial services institutions or comparable institutions to which we transmit your personal data for the proper execution of contractual and/or legal obligations (e.g. payment services, bank guarantees, letters of credit)
- Legal and Tax Advisors,
- Service Providers in the course of Processing Arrangements,
- Other entities of the AZL-Group consisting of Akustikzentrum GmbH, AZL-Technology Center GmbH, Prüfstandsservice Lenting GmbH.

Further recipients of personal data can be those persons and entities, that are expressly mentioned in the course of project management/execution, for which you have given us your consent to disclose your data or to which we are entitled to transfer personal data based upon our legitimate interests.

### ***5. Transfer of Personal Data to Third Countries***

In general, it is not necessary to transfer your personal data to a Third Country, i.e. a country outside the European Economic Area and Switzerland (cp. § 1 para. 6 BDSG).

However, in relation to the performance and execution of activities of Akustikzentrum GmbH, in particular with those dealing with any assembly work and in connection the proper performance and fulfillment of our contractual obligation with our customers, there might be a need and a requirement to disclose such data to a Third Country.

The legal conditions for the transfer and disclosure in this regard are set forth in Article 44 et seq. GDPR and either require an adequate level of data protection in the Third Country (Article 45 GDPR), the existence of appropriate safeguards (Article 46 GDPR) or the application of certain exemptions (Article 49 GDPR).

### ***6. Duration of Personal Data Storage***

From a timing perspective, your personal data is processed and stored as long as this is necessary to fulfill our contractual and statutory obligations.

Upon cessation of the necessity to retain your personal data for the fulfillment of our contractual/statutory obligations, they will be generally deleted, unless there is another need to further process the data for a limited period of time for one of the following purposes:

- Fulfillment of statutory retention obligations that can e.g. arise from the German Welfare Law (SGB IV), German Commercial Code (HGB), Tax Code (AO) and Money Laundering Act (GwG). The relevant retention period in the aforementioned laws generally range from 6 to 10 years.
- Preservation of evidence under the provision of the statute of limitations. According to §§ 195 ff et seq. of the German Civil Code (BGB), statutes of limitations can last up to a maximum of 30 years. However, the regular and most common statute of limitations is for 3 years.

If the processing of your data is based upon our or a third party legitimate interest, the data will be deleted, as soon as the interest does no longer exist, provided that the above-mentioned exemptions for further retention do not apply. The same applies for the processing of personal data based upon your consent. As soon as the consent has been revoked for the future, your personal data will be deleted, unless one of the aforementioned exemptions applies.

## **7. Data Protection Rights**

The following rights are granted to you by the GDPR:

- **Right of Information** (Article 15 GDPR)
- **Right of Rectification** (Article 16 GDPR)
- **Right to Erasure** (Article 17 GDPR)
- **Right to Restriction of Processing** (Article 18 GDPR)
- **Right to Object** (Article 21 GDPR)
- **Right to Data Portability** (Article 20 GDPR)

The limitations of §§ 34, 35 BDSG are applicable to the Right to Information and the Right to Erasure.

If you exercise one of the aforementioned rights, Akustikzentrum GmbH will verify the fulfillment of the relevant conditions for such exercise under the applicable statutory rule.

You may exercise any of your rights at any time by contacting the Management of Akustikzentrum GmbH using the contact details indicated above at Section 1.

In addition, you have the right to lodge a complaint with the competent Data Protection Authority (Article 77 GDPR in conjunction with §19 BDSG)

For the Free State of Bavaria, the competent Authority is:

<p><i>Bayerisches Landesamt für Datenschutzaufsicht</i> <i>Promenade 27 (Schloss)</i> <i>91522 Ansbach, Germany</i> <i>Phone: +49 (0) 981 53 1300; Fax: +49 (0) 981 53 98 1300</i> <i>E-Mail: poststelle@lda.bayern.de</i></p>
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Any consent given to us for the processing of your personal data can be revoked at any time by contacting us. This also applies for withdrawals of consents given to us before the application of the GDPR, i.e. before May 25, 2018. Please note, however, that the withdrawal only applies for the future, i.e. any processing that occurred before the withdrawal will not be affected and remains permissible.

## **8. *Obligation to Provide Personal Data***

As part of our business relationship you must provide all such personal data that are necessary for the initiation, execution and termination of this relationship and for the proper performance and execution of all relevant contractual and statutory obligations.

In the absence of having received such data, we will in general not be able to either conclude a contractual relationship or to properly execute it.

To the extent you are acting as a representative/agent for another person or entity, you must provide us with all those personal data which are necessary for the proper verification of your status as representative/agent as well as all the data that is need for the proper performance and execution of all relevant contractual and statutory obligations with the person/entity that you represent.

In the absence of having received such data, we will in general not be able to recognize you as a representative/agent and may even need to terminate an already existing authorized representation/agency.

## **9. *Use of Automated Individual Decision-Making and Profiling***

We do not use a fully automated decision-making process in order to initiate, execute and terminate a business relationship as indicated at Article 22 GDPR. We will, however, inform you separately together with any rights granted at a given time, in case we use such a process in individual cases.

We also do not use the process of Profiling, i.e. using automated processing of personal data in order to evaluate certain of your personal aspects.

## **10. *Information about your Right to Object (Article 21 GDPR)***

### **Right to Object in Individual Cases**

You have the right at any time on grounds relating to your particular situation, to object the processing of personal data which is based upon Article 6 para. 1 point e) GDPR (data processing based upon public interest) and Article 6 para. 1 point f) GDPR (data processing based upon legitimate interest); this also includes any Profiling in the meaning of Article 4 No. 4 GDPR.

If you object to the processing of your personal data, we will no longer use and process them, unless we can demonstrate compelling legitimate reasons which either override your interests, rights and freedoms or are necessary for the establishment, exercise or defence of legal claims.

### **Recipient of Objections**

The objection can be sent without using a specific form and indicating the term „Objection“ in the subject heading and providing your contact details (i.e. Name, Address and Birthday) to:

**Akustikzentrum GmbH**, Industriestraße 7, 85101 Lenting, E-Mail: [azl@akustikzentrum.de](mailto:azl@akustikzentrum.de)

## **11. *Adjustments and Changes of the Privacy Notice***

We expressly reserve the right to change and adjust the contents of this Privacy Notice from time to time. Only the respective currently valid version thereof shall apply and govern which can be found and downloaded from our Website at any time at [www.akustikzentrum.de](http://www.akustikzentrum.de)

**Important Notice**

This Privacy Notice is originally written in the German language and the English translation shall be for convenience purposes only. The German version shall control and prevail over the English version in any case.